

# Accessibility Statement for Norton Hive Library and Community Hub

This is an accessibility statement from Norton Hive Library and Community Hub.

## Measures to support accessibility

Norton Hive Library and Community Hub takes the following measures to ensure accessibility of Norton Hive Library and Community Hub:

- Include accessibility as part of our mission statement.
- Include accessibility throughout our internal policies.
- Assign clear accessibility goals and responsibilities.

## Conformance status

The [Web Content Accessibility Guidelines \(WCAG\)](#) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Norton Hive Library and Community Hub is partially conformant with WCAG 2.0 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

## Feedback

We welcome your feedback on the accessibility of Norton Hive Library and Community Hub. Please let us know if you encounter accessibility barriers on Norton Hive Library and Community Hub:

- Phone: 01609 534 552
- E-mail: [nortoncommunitylibrary@gmail.com](mailto:nortoncommunitylibrary@gmail.com)
- Visitor Address: 86 Commercial Street, Norton on Derwent, Malton, North Yorkshire YO17 9ES

- Postal Address: 86 Commercial Street, Norton on Derwent, Malton, North Yorkshire YO17 9ES
- Facebook @nortoncommunitylibrary

We try to respond to feedback within 5 business days.

## **Compatibility with browsers and assistive technology**

Norton Hive Library and Community Hub is designed to be compatible with the following assistive technologies:

- All up-to-date browser versions of Google Chrome, Firefox, Safari, Edge, Opera, IE 11 with assistive technology on recent versions of operating systems (desktop and mobile) mac OS X, Microsoft Windows & Android and Apple iOS.

Norton Hive Library and Community Hub is not compatible with:

- Any browsers that are older than 3 major versions or mobile operating systems that are older than 5 years.

## **Technical specifications**

Accessibility of Norton Hive Library and Community Hub relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## **Limitations and alternatives**

Despite our best efforts to ensure accessibility of Norton Hive Library and Community Hub, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Norton Hive Library and Community Hub:

1. **Third party plugins:** Code may not follow accessibility guidelines because We cannot ensure the quality of third party plugin code. We try to use the most accessible plugins we can but this is not guaranteed. Please report the issue to us if you find one.
2. **PDFs:** PDFs have not been checked for accessibility because We have no control over the content authors. Educating content authors as much as we can. Please report the issue to us if you find one.

## Assessment approach

Norton Hive Library and Community Hub assessed the accessibility of Norton Hive Library and Community Hub by the following approaches:

- Self-evaluation
  - Assessment has been carried out using two automatic evaluations via <https://wave.webaim.org/> & AXE, a manual assessment of keyboard navigation, and NVDA screen reader testing
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## Date

This statement was created on 13 January 2023.